



Dispute Resolution Ombudsman Limited Register of ADR Officials

The Deputy Chief Ombudsman, appointed by the Chief Ombudsman who is appointed by the Board of Directors in accordance with the Company's Articles hereby declares:

Those persons named below possess (as a minimum) a general understanding of the law and the necessary knowledge and skills in the field of out of court or judicial resolution of consumer disputes to be able to carry out their functions competently and are therefore individually pronounced as an ADR Official.

Name	Legal qualification(s)	ADR qualification(s)	Other qualification(s)	Job title	Notes
Kevin Grix	Bachelor of Laws Degree (LL.B Hons) Post Graduate Diploma in Legal Practice (BVC)	Associate of the Chartered Institute of Arbitrators (ACI Arb)		Chief Ombudsman Chief Executive	Called to the Bar 2008 Non practising barrister
Judith Turner	Bachelor of Laws Degree (LL.B Hons) Post Graduate Diploma in Legal Practice (LPC)	Associate of the Chartered Institute of Arbitrators (ACI Arb)	Queen Margaret University Professional Award in Ombudsman and Complaint Practice	Deputy Chief Ombudsman as of 27 th January 2020	Solicitor
Rosie Tackley	Graduate Diploma in Law (GDL) Post Graduate Diploma in Legal Practice (LPC)	Associate of the Chartered Institute of Arbitrators (ACI Arb)	Bachelor of Arts Degree (BA Hons) Master of Sciences Degree (MSc) BTEC Level 5 Investigations and Complaint Handling	Ombudsman	
Tom Wicks	Bachelor of Laws Degree (LL.B Hons)	Associate of the Chartered Institute of Arbitrators (ACI Arb)	BTEC Level 5 Investigations and Complaint Handling	Ombudsman	
Roanna May	Bachelor of Laws Degree (LL.B Hons)			Ombudsman	
Scott Mills	Bachelor of Laws Degree (LL.B Hons)		BTEC Level 5 Investigations and Complaint Handling	Ombudsman	

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Hannah Gilbert	Bachelor of Laws Degree (LL.B Hons)		BTEC Level 5 Investigations and Complaint Handling	Ombudsman	
Gumina Dhesi	Bachelor of Laws Degree (LL.B Hons)		BTEC Level 5 Investigations and Complaint Handling	Ombudsman	
David Ogden	Graduate Diploma in Law (GDL)		Batchelor of Arts Degree (B.A. Hons) BTEC Level 5 Investigations and Complaint Handling	Ombudsman	
Louis Brooks	Bachelor of Laws Degree (LL.B Hons) Post Graduate Diploma in Legal Practice (LPC)		BTEC Level 5 Investigations and Complaint Handling	Ombudsman	
Sabrina Khan-Dighe	Bachelor of Laws Degree with French Law (LL.B Hons)			Ombudsman	
Lucio Marabese	Bachelor of Laws Degree (LL.B Hons)			Ombudsman	
Bethany Smith	Bachelor of Laws Degree (LL.B Hons)			Ombudsman	
Olivia Black	Bachelor of Laws Degree (LL.B Hons) Legal Practice & Masters in Law (LLM)			Ombudsman	
Sam Keshavarzi	Bachelor of Laws Degree (LL.B Hons) Masters of Law (LLM)			Ombudsman	
Zoey Amattey	Bachelor of Laws Degree (LL.B Hons)			Ombudsman	

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Dispute Resolution
Ombudsman

Inspiring Consumer Confidence
since 1992

Judith Turner
Deputy Chief Ombudsman
January 2021

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